TEXAS DEPARTMENT OF CRIMINAL JUSTICE JOB DESCRIPTION

POSITION TITLE: ADMINISTRATIVE ASSISTANT IV -

TLETS Validation

SALARY GROUP: A15

DEPARTMENT: Parole Division

Page 1 of 3

CERTIFICATION: I certify that, to my knowledge, this is an accurate and complete description of the

essential functions and the conditions required for this position.

 APPROVED BY:
 Rene Hinojosa
 DATE:
 01/14/2022

POSITION #: 051169

I. JOB SUMMARY

Performs highly complex administrative support work. Work involves providing and coordinating administrative support including disseminating information; developing filing systems; preparing and editing reports and documents; and providing guidance to others. Works under limited supervision with moderate latitude for the use of initiative and independent judgment.

II. ESSENTIAL FUNCTIONS

- A. Provides advanced technical assistance work for the Warrants program; coordinates work with organizational units of the agency; provides liaison with local, state, and federal agencies, and the public; and participates in the planning and execution of an agency program.
- B. Assists in researching technical and policy issues; and responds to inquiries regarding technical program and administrative rules, regulations, policies, and procedures.
- C. Coordinates the preparation, editing, and distribution of correspondence, reports, studies, forms, and documents; compiles and edits data, makes calculations, and prepares reports; and develops and maintains filing, record keeping, and records management systems to include automated systems.
- D. Performs criminal information searches and retrieval using Texas Department of Public Safety criminal history system access and provides report validation.
- E. Supervises the work of others; and provides training in the program area.
- * Performs a variety of marginal duties not listed, to be determined and assigned as needed.

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Page 2 of 3

III. MINIMUM QUALIFICATIONS

A. Education, Experience, and Training

- Bachelor's degree from a college or university accredited by an organization recognized by the Council for Higher Education Accreditation (CHEA) or by the United States Department of Education (USDE). Major course work in Business Administration, Public Administration, or a related field preferred. Each year of experience as described below in excess of the required two years may be substituted for thirty semester hours from an accredited college or university on a year-for-year basis.
- 2. Two years full-time, wage-earning clerical, secretarial, administrative support, or technical program support experience.
- 3. Texas Law Enforcement Telecommunications System (TLETS) experience preferred.
- 4. Experience in the supervision of employees preferred.
- 5. Experience in the use of Microsoft Office Suite or equivalent to include word processing, spreadsheet, database, or presentation software programs preferred.
- * Must have or be able to obtain a certificate of course completion for the Texas Law Enforcement Telecommunications System (TLETS) policy and procedures training from the Texas Department of Public Safety within six months of employment date.

Must meet and maintain TLETS access eligibility for continued employment in position. For details see: http://www.tdcj.texas.gov/divisions/hr/hr-home/tletseligibility.html

B. Knowledge and Skills

- 1. Knowledge of office practices and procedures.
- 2. Knowledge of agency and departmental organizational structure, policies, procedures, rules, and regulations preferred.
- 3. Skill to communicate ideas and instructions clearly and concisely.
- 4. Skill to coordinate with other staff, departments, officials, agencies, organizations, and the public.
- 5. Skill to interpret and apply rules, regulations, policies, and procedures.

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Page 3 of 3

6. Skill in problem-solving techniques.

- 7. Skill in the use of computers and related equipment in a stand-alone or local area network environment.
- 8. Skill to review technical data and prepare technical reports.
- 9. Skill in the use of Microsoft Office Suite or equivalent to include word processing, spreadsheet, database, or presentation software programs.
- 10. Skill in the electronic transmission of communications.
- 11. Skill to train and supervise the work of others.

IV. ADDITIONAL REQUIREMENTS WITH OR WITHOUT REASONABLE ACCOMMODATION

- A. Ability to walk, stand, sit, kneel, push, stoop, reach above the shoulder, grasp, pull, bend repeatedly, identify colors, hear with aid, see, write, count, read, speak, analyze, alphabetize, lift and carry under 15 lbs., perceive depth, operate a motor vehicle, and operate motor equipment.
- B. Conditions include working inside, working around machines with moving parts and moving objects, radiant and electrical energy, working closely with others, working alone, working protracted or irregular hours, and traveling by car, van, bus, and airplane.
- C. Equipment (machines, tools, devices) used in performing only the essential functions include computer and related equipment, calculator, copier, fax machine, telephone, dolly, and automobile.